

Privacy Policy

Effective Date: May 13, 2026
Fileti Home Solutions LLC | www.filetihome.com

This Privacy Policy explains how Fileti Home Solutions LLC ("Company," "we," "us," or "our") collects, uses, stores, protects, and shares information when you visit www.filetihome.com, submit information through our website, communicate with us by phone, email, text message, or otherwise interact with our business. We connect with property owners regarding potential real estate investment opportunities in New York.

Business	Fileti Home Solutions LLC
Website	www.filetihome.com
Email	Jordan.fileti1@gmail.com
Phone	631-894-2275
Address	1153 Cassel Ave, Bay Shore, NY 11706
Service Area	New York

1. Information We Collect

We may collect information that you provide directly to us, information collected automatically through our website, and information obtained from lawful business sources. The types of information we may collect include:

- **Contact information:** name, mailing address, property address, email address, phone number, and preferred contact times.
- **Property-related information:** information about a property you own or may be interested in discussing, including property condition, occupancy, ownership details, sale interest, timeline, and other information you choose to provide.
- **Communication information:** records of calls, emails, text messages, form submissions, appointment details, notes from conversations, and responses to our outreach.
- **Website information:** IP address, browser type, device type, pages viewed, referring URLs, interactions with forms, approximate location, and similar analytics data.
- **Transaction-related information:** information reasonably necessary to evaluate, negotiate, document, or complete a potential real estate transaction or investment opportunity.

2. How We Collect Information

- When you complete a contact form, seller form, or other form on our website.
- When you call, text, email, schedule with us, or otherwise communicate with us.
- When you provide information to us during a property discussion, appointment, offer process, or transaction process.
- Through website tools that may use cookies, pixels, analytics, server logs, or similar technologies.
- From public records, real estate data providers, marketing lists, referral sources, contractors, service providers, or other lawful business sources.

3. How We Use Information

We use information for legitimate business purposes related to our website, operations, communications, and real estate investment activities, including to:

- Respond to inquiries and communicate with property owners or prospective sellers.
- Evaluate potential real estate investment opportunities and property purchase interest.
- Schedule calls, appointments, follow-ups, property visits, or related communications.
- Prepare, discuss, negotiate, or complete potential offers, agreements, assignments, closings, or related transactions.
- Send service-related, transactional, appointment, follow-up, and, where permitted, marketing communications.
- Operate, improve, secure, and analyze our website, advertising, business systems, and customer experience.
- Maintain business records, comply with applicable laws, prevent fraud, enforce rights, and protect our business.

4. SMS/Text Messaging Privacy and Consent

By providing your phone number to Fileti Home Solutions LLC, submitting a form on our website, contacting us, or otherwise opting in to receive communications, you authorize us to contact you by phone call, text message, or similar messaging method regarding property purchase interest, appointment scheduling, follow-ups, offers, and related real estate communications. Consent to receive text messages is not a condition of purchasing any goods or services.

- Message frequency may vary depending on your interaction with us.
- Message and data rates may apply.
- You may opt out of text messages at any time by replying STOP. After you opt out, we may send a confirmation message and will stop non-exempt SMS communications to that number, unless you opt in again.
- For help, reply HELP or contact us at Jordan.fileti1@gmail.com or 631-894-2275.
- We do not sell, rent, or share SMS opt-in consent, mobile numbers, or text messaging consent information with third parties for their own marketing purposes.
- Your SMS consent is specific to communications from Fileti Home Solutions LLC and is not transferable or assignable to another party.

5. How We Share Information

We do not sell personal information in any form. We may share information only as reasonably necessary for our business, operations, legal obligations, or transactions, including with:

- **Service providers:** website hosts, CRM providers, phone/SMS providers, email providers, analytics providers, data storage providers, virtual assistants, contractors, and other vendors that help us operate our business.
- **Transaction parties:** title companies, closing agents, attorneys, real estate professionals, buyers, investors, lenders, contractors, inspectors, or other parties involved in evaluating or completing a potential real estate transaction.
- **Professional advisors:** accountants, attorneys, consultants, insurance providers, or other advisors.
- **Legal and safety purposes:** government authorities, courts, law enforcement, or other parties when required by law, subpoena, court order, regulatory obligation, fraud prevention, dispute resolution, or protection of rights and safety.
- **Business transfers:** in connection with a merger, sale, reorganization, financing, acquisition, or transfer of all or part of our business, subject to appropriate confidentiality and legal protections.

Important SMS disclosure: We do not share mobile opt-in data, SMS consent, or text messaging consent information with third parties or affiliates for their own marketing or promotional purposes.

6. Cookies, Analytics, and Similar Technologies

Our website may use cookies, pixels, analytics tools, server logs, and similar technologies to operate the website, improve user experience, measure traffic, understand website activity, remember preferences, and support advertising or security. These tools may collect information such as IP address, device type, browser type, pages visited, time spent on pages, referring pages, and interactions with website features.

You can control cookies through your browser settings. Disabling cookies may affect certain website features or performance.

7. Data Security

We use reasonable administrative, technical, and physical safeguards designed to protect personal information. However, no website, transmission, or storage system can be guaranteed to be completely secure. You use the website and communicate with us at your own risk.

8. Data Retention

We retain personal information for as long as reasonably necessary to fulfill the purposes described in this Privacy Policy, including responding to inquiries, maintaining business records, evaluating opportunities, completing transactions, complying with legal obligations, resolving disputes, enforcing agreements, and protecting our rights.

9. Your Privacy Choices

- You may request that we update, correct, or delete certain information by contacting us.
- You may opt out of SMS communications by replying STOP.
- You may unsubscribe from marketing emails, if any, by following the unsubscribe instructions in the email or contacting us.
- You may adjust browser settings to block or delete cookies.

We may need to retain certain information where required or permitted by law, including for business records, transaction records, fraud prevention, dispute resolution, legal compliance, or legitimate business purposes.

10. Children's Privacy

Our website and services are not directed to children under 13, and we do not knowingly collect personal information from children under 13. If you believe a child has provided us information, please contact us so we can review and take appropriate action.

11. Third-Party Websites and Services

Our website may contain links to third-party websites, platforms, or services. We are not responsible for the privacy practices, content, or policies of third parties. Your interactions with third-party sites are governed by their own policies.

12. State-Specific Rights

Depending on where you live, you may have certain rights regarding your personal information under applicable privacy laws. These rights may include the ability to request access, correction, deletion, or information about certain data practices. To make a privacy request, contact us using the information below. We will review and respond as required by applicable law.

13. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The updated version will be posted on our website with a revised effective date. Your continued use of the website or continued communication with us after an update means you

acknowledge the updated policy.

14. Contact Us

If you have questions about this Privacy Policy or our privacy practices, contact us at:

Fileti Home Solutions LLC

1153 Cassel Ave, Bay Shore, NY 11706

Email: Jordan.fileti1@gmail.com

Phone: 631-894-2275

Website: www.filetihome.com

This document is intended for general business website use and should be reviewed by a qualified attorney for legal advice specific to your business.